



Discover Europe at your own pace

WHILE ON TOUR

Accommodation All touring hotels have been carefully selected, choosing well located hotels. Hospitality and high standards of service are essential to us, and we are constantly monitoring our hotels to ensure these standards are met. Not all hotels are air-conditioned as some were built before air-conditioning was invented. In such instances, the climate generally does not warrant it.

All accommodation has private facilities. Most rooms have a shower and bath, though occasionally only a shower. Room sizes in Europe tend to be smaller than in other areas of the world and can vary within the same hotel.

Double Bedded Rooms are not always available and if you have a preference for double beds, please contact us prior to travelling.

Single Rooms are limited and are often cramped and away from the twin rooms. A single supplement only guarantees privacy and does not imply better accommodation.

Triple Rooms are quite often twin rooms with an extra fold away bed. This name does not imply an extra large room. It should be noted that triple rooms/cabins are not available on the European River Cruising program.

Room and Laundry Facilities Hotels in Europe do not customarily provide tea/coffee making facilities or refrigerators in the rooms.

Most do provide a laundry service from Monday to Friday. In some cases it is a 24 hour service, though with others, it will take longer. Generally they do not have self-service laundry rooms or ironing rooms, although some hotels do have irons and ironing boards you can loan. Some, but not all, provide hairdryers.

Telephone Calls While it is convenient to make international calls from your cruise ship or hotel, it can be very expensive. It is cheaper to go to a Post Office or Telephone Exchange, or to purchase an international pre-paid calling card. Local calls made from your cruise ship or hotel are chargeable and they often levy a service charge for reverse charge calls.

Transfers Airport transfers to the hotel/ship are available at additional cost on the first and last day of your tour, at designated times. For extended stays or altered packages, transfers are on your own. Passengers who miss their pre-arranged transfer must make their own way to/from the ship/hotel at own expense.